

Surest health plan helpful resources.





Network

UnitedHealthcare® Choice Plus • Select • Options PPO • Optum Behavioral Health

If you're contracted with UnitedHealthcare and Optum networks, you're in-network for Surest members.

Details

Surest is UnitedHealthcare's fastest-growing employer-sponsored health plan, available nationwide.

Care types

Surest has two plan designs: Surest and Surest Flex (including flexible coverage). For Surest Flex only, members **must** activate coverage for a limited number of procedures at least three business days in advance—coverage is good for 120 days following activation.

Important: If coverage is not activated, the claim(s) will be denied. Verify member coverage and confirm they have activated at **UHCprovider.com**.

How to submit claims

- Add Surest payer ID number into systems
- Payer ID 25463 or P.O. Box 211758, Eagan, MN 55121
- Include rendering address if different from billing
- · Submit claims with subscriber information

How to file a clinical appeal

If you are a provider filing a clinical appeal (for prior authorization or other), you can visit surest.com/providers/appeals

To find out where provider claim reconsiderations go, scan here

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Helpful resources

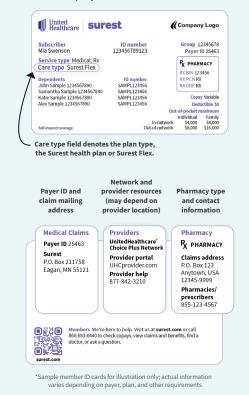
- Surest supplement in the <u>UnitedHealthcare</u>
 <u>Administrative guide</u>
- Visit our Surest Benefit Plan Overview

Download the Surest Provider Guide here surest.care/provider-guide



What to look for on a Surest ID card:

Cards may look different depending on employer and member address.*



Digital solutions

- To enable Surest copay information through EDI, please follow our 270/271 Enhanced EDI Guide
- Register for Surest webinars
 <u>Webinar registration</u>
- For click to chat, visit <u>UHC Provider portal</u>
 'Contact Us'